



Date 26th September 2008

Our Reference CK / IWM .001

Direct Line 01942527514 Mobile 07717274571

Email Cameron.keith@sca.com

SCA Packaging
North West
Warrington Road
Goose Green
Wigan
Lancashire
WN3 6XD

Re Innovation Waste

Dear Sir / Madam,

As being part of a large Pan European group SCA Packaging acknowledges its responsibilities to protect the environment. Consequently it is a strategy of the group that we adopt policies and procedures accordingly to achieve that goal. In our endeavours to act as a responsible entity we have employed the services of number of different licensed waste companies including Innovation Waste Management.

I have personally been working in close partnership with Innovation Waste for approximately 18 months and have nothing but praise for their efficiency and professional effective waste management services they provide to us.

We have waste streams of solids from effluent treatment, hazardous chemicals of various natures too many to mention, gas bottles, wood, metals, electrical components etc, etc, which all are handled without problem.

One particular trait I like about innovation is the personal contact and involvement of the staff, as being relatively small in comparison to the Sita and Biffa's of this industry they certainly value your custom.

In August, 23rd to be exact I was allocated the task of clearing our Widnes site with only a number of days before the lease ended. The amount of materials on site was incredible and a lot of it hazardous. Innovation pulled out all the stops in a matter of days with both Lee & Jason attending site which made this clearance possible (made me look good). Without their help we would have had a major problem in the short term.

I would have no hesitation in recommending innovation to another company, and have only yesterday approached the subject with another SCA site to fulfil their waste disposal needs.

If you would like to contact me personally to discuss any issue in more detail please feel free to do so.

Yours Sincerely

C Keith

Cameron Keith
Health, Safety, & Environmental Manager