



## **QUALITY POLICY**

Innovation Waste Management Ltd will provide a specialist waste management service to a consistently high standard that protects and enhances the environment.

Innovation Waste Management Limited has extensive technical experience, expertise and knowledge within the waste management industry. This allows us to provide the best fit with a route and technology, enabling us to provide the complete solution to our clients' waste management needs.

We will provide a high quality service, representing the right balance between customer service, environmental security, technical understanding and application, and cost. IWM Ltd's team of dedicated staff will discuss a client's particular requirements on a one-to-one basis, in order to source and utilise the best technology available to manage their waste.

IWM Ltd always aim to minimise the environmental impact, while considering the commercial impact on a client's business, and as a minimum, ensure we comply with current environmental and transport of Dangerous Goods, legislation.

IWM Ltd starts with the client's requirements and supply the right answer. IWM are committed to employing the right people, supplying the correct training and using documented systems to ensure we provide our clients with a structured and high quality service.

The Directors will review this policy annually, and are committed to working towards ISO 9000 and ISO 14000 certification.

Andrew L Sargeant  
Director  
25.1.10